I'm sad for long time my age is 62 and wife too always want to have sorenson need your help. We have hard time to fight to take VRS but no luck because of my local don't have cable and DSL system line. Few deaf live here too. We wonder (ADA) can do fight with the company and force install line for cable or DSL for emergency deaf and hard of hearing if possible legal with (ADA) I'm agree with you have rights the Americans with disabititon act (ADA). That why I bought new satellite from Dircway for speed my PC cost me \$ 699.00 try to take sorenson but not coming in yet what so good. My billing phone is Verizon no DSL available. Most percent use 711 dialing for relay service but rather VRS cool.

Your Truly Bob Austin